

DSW 121



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... Bastion of Knowledge ...

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**OFFICE OF THE DEPUTY PRINCIPAL
ACADEMICS, RESEARCH AND STUDENTS AFFAIRS**

UNIVERSITY EXAMINATIONS

2018 /2019 ACADEMIC YEAR

FIRST YEAR SECOND SEMESTER REGULAR EXAMINATION

FOR THE DIPLOMA IN SOCIAL WORK

COURSE CODE: DSW 121

**COURSE TITLE: MANAGEMENT & ORGANIZATION FOR
COMMUNITY ORGANIZATIONS**

DATE: 23RD APRIL, 2019

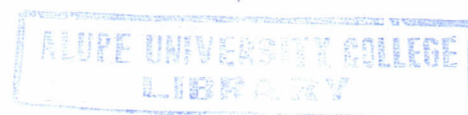
TIME: 2.00 PM – 5.00 PM

INSTRUCTION TO CANDIDATES

- SEE INSIDE

THIS PAPER CONSISTS OF 2 PRINTED PAGES

PLEASE TURN OVER



**DSW 121: MANAGEMENT & ORGANIZATION FOR COMMUNITY
ORGANIZATIONS**

STREAM: DSW

DURATION: 3 Hours

INSTRUCTIONS TO CANDIDATES:

- I. Answer Question ONE and any other TWO Questions.*
- II. Do not write on the question paper.*

Question One

- a) Assess FOUR types of human service organizations. (8 Marks)
- b) Discuss TWO approaches of human service organizations (10 Marks)
- c) Explain SIX roles of social workers towards management of human service organizations. (12 Marks)

Question Two

- a) Explain the concept of human service organizations. (5 Marks)
- b) Discuss McGregor's theory X and Y in relation to management. (15 Marks)

Question Three

- a) Discuss the FIVE importance of leadership in any human service organizations. (10 Marks)
- b) Assess the FIVE leadership styles you may know of in community service organization (10 Marks)

Question Four

- a) Assess FIVE roles of a manager in human service organizations. (10 Marks)
- b) Explain FIVE characteristics of human service organizations (10 Marks)

Question Five

- a) Discuss the FIVE functions of human service organizations towards any given community. (10 Marks)
- b) Assess the FIVE roles of delegation of the human service organizations (10 marks)
